Zoom Installation Directions for BCS Students

BCS Digital Learning

Before joining a Zoom video conference with the teacher, make sure the Zoom application is installed as instructed below. After installing Zoom, students **will NOT open the app or software program** to access or join a Zoom meeting. Students **will click the join URL link provided by the teacher**.

Grades K-2: Installing Zoom on the BCS iPad

1. Locate and open the App Catalog on the student iPad. (Figure 1.)
2. Scroll through the listed apps and locate the Zoom app. (Figure 2.)
3. Tap *Install* and wait for the app to process and load.
4. If the Zoom app does not load after a 15-minute wait time, return to the App Catalog and tap the *Processing* button next to Zoom. (Figure 2.)
5. Attempt to install Zoom again.

Figure 1.

Figure 2.

ZOOM Cloud Meetings
★★★★☆
version: 4.6.7   Installed

Grades 3-12: Installing Zoom on the BCS Laptop (ThinkPad or Dell)

1. Locate the Software Center (Figure 4.) on either the taskbar (toolbar at the bottom of the screen – Figure 3.) or under the Start button (Figure 5.) on the student laptop.

Figure 3.

[Type here to search]

Figure 4.

Software Center icon

Figure 5.

Start button icon

Figure 6.

Zoom
Zoom
4.6.18176

2. Open the Software Center and use the Search feature to locate Zoom

Search

3. Click on the Zoom icon (Figure 6.) and install the application
4. If the application fails to install, close all open windows and restart the laptop (Figure 7.) Log into the laptop and wait 15 minutes before repeating steps 1-3 above.
5. If the application fails to install again, close all open windows and Shut Down the laptop (Figure 8.) Allow the device to remain off for 10-15 minutes then power on the laptop, log in and again wait 15 minutes before repeating steps 1-3 above.
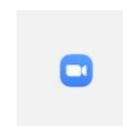
Figure 7.

Figure 8.

If the software installation continues to fail, chat with a BCS technology agent or contact the BCS Help Desk at (828) 255-5987.